

Summary Of Volunteers at FQHC Survey March 2015

MNACHC developed an internal survey of its 17 member federally qualified health centers (FQHCs) to:

1. Assess the current use (area and frequency) of volunteers at FQHCs;
2. Identify barriers to FQHCs using volunteers; and
3. Identify areas that the FQHCs would use volunteers in the future.

9 of MNACHC's 17 members responded to the survey.

Preliminary Findings

<p><i>Current Use of Volunteers at FQHCs</i></p>	<p>3 FQHCs reported that they used volunteers currently.</p> <ul style="list-style-type: none"> • Certified Nurse Practitioner – 1/day week • Patient volunteers for peer-education and Health Care Home • Family Practitioner 1 day/month <p>The FQHCs reported that they purchased gap insurance to cover the malpractice costs of these providers.</p>	
<p><i>Barriers to Using Volunteers at FQHCs</i></p>	<p>Barriers can be categorized into: 1] OPERATIONAL; and 2] COST</p> <p>OPERATIONAL BARRIERS: efficiency of volunteer providers; availability of volunteers for FQHC schedule; training on FQHC Electronic Medical Record (EMR); and continuity of care for patient.</p> <p>COST BARRIERS: Affordability of malpractice insurance for FQHC.</p>	
<p><i>Potential Clinical Use of Volunteers at FQHCs</i></p>	<ul style="list-style-type: none"> • Dental, including pediatric dentistry and oral surgery • Ophthalmology, • Nephrology • Cardiology • Endocrinology • Orthopaedics • Psychiatry 	<ul style="list-style-type: none"> • Physical therapy • Pain management specialists • Telehealth • Gastroenterologist • OBGYN • Family practice • Rheumatology

